## **Implementation Support - Support #4548**

## **Online Pay Bill Submission**

05/14/2020 07:28 PM - Sajan Das

| Status:         | New       | Start date:     | 05/14/2020 |  |
|-----------------|-----------|-----------------|------------|--|
| Priority:       | Normal    | Due date:       |            |  |
| Assignee:       | Sajan Das | % Done:         | 0%         |  |
| Category:       |           | Estimated time: | 0.00 hour  |  |
| Target version: |           | Spent time:     | 0.00 hour  |  |

## **Description**

- 1. Description of problems- When User try to submit my pay bill for this month system shows that "Invalid Configuration Data" "
- 2. How it generates- When the user-id NID doesn't belong to PAY-FIXATION system
- 3. Solution- Update the user-id 13 digits NID to 17 digits NID from Update User By Payee Data screen
- N.B.- SOLVED THE PROBLEM FOR 15 USER-ID\*

5. Pay Point- CAFO IRD, CAFO Health, CAFO LGD, CAFO WORKS, CAFO PUBLIC ADMIN, CAFO EDUCATION

04/30/2025 1/1