

## Implementation Support - Support #4258

### DCA Mymensing, User online bill submission problem

05/04/2020 09:30 PM - Ashiqur Rahman

<b>Status:</b>	New	<b>Start date:</b>	05/04/2020
<b>Priority:</b>	Normal	<b>Due date:</b>	05/04/2020
<b>Assignee:</b>	Ashiqur Rahman	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	30.00 hours
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Description</b> 1. Description of problems: Online bill submission problem. 2. How it generates: After login userid when user click online pay bill submission shown (An unexpected error has occurred. Please contact the system administrator. Paypoint not available or multiple Paypoint found.) 3. Solution : Check and found same office mapping with two pay point. Remove one from UAO Saltha 4. How can development intervention help: 5. Is there any need for capacity development : 6. Pay Point: DCA Mymensing			