Implementation Support - Support #4248

Online Bill submission problem by user @ DAO Magura

05/04/2020 04:26 PM - Mossanna Argon

Status: Start date: 05/04/2020 New Due date: **Priority:** Normal % Done: Assignee: Mossanna Argon 0% Category: **Estimated time:** 0.00 hour Spent time: Target version: 0.00 hour

Description

- 1. Description of problems- When User try to submit my pay bill for this month system shows that "Invalid Configuration Data" "
- 2. How it generates- When the user-id NID doesn't belong to PAY-FIXATION system
- 3. Solution- BYPASS NID AND Update the user-id 13 digits NID to 17 digits NID from Update User By Payee Data screen
- 4. Is there any need for capacity development
- 5. Pay Point- DAO Magura

07/18/2025 1/1