Implementation Support - Support #4046

Online Pay Bill Submission

04/27/2020 03:26 PM - Sajan Das

Status: Start date: New 04/27/2020 **Priority:** Normal Due date: Sajan Das % Done: Assignee: 0% Category: **Estimated time:** 0.00 hour Target version: Spent time: 0.00 hour

Description

- 1. Description of problems- HELPDESK#76445- "I cannot submit the pay bill. The screenshot has been attached herewith."
- 2. How it generates- when the basic pay (officer) doesn't match with Pay-fixation basic salary
- 3. Solution- I called the respected person to contact his CAFO office to correct his pay-fixation
- 4. Is there any need for capacity development-N/A
- 5. Pay Point- CAFO HOME

Files

error.JPG 102 KB 04/27/2020 Sajan Das

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