Implementation Support - Support #3871

Gpf Advance Problem

04/22/2020 11:08 AM - Sajan Das

Status:	New	**Start date:**	04/22/2020
Priority:	Normal	**Due date:**	
Assignee:	Sajan Das	**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:		**Spent time:**	0.00 hour

Description

1. Description of problems- Helpdesk#76036- In March 2020, I have completed to Refund (GPF Advance) all installment (49). When I am going to submit April Salary, in setting option there is no option to change the General provident fund (Civil)(Refund-Advance). So, let me allow to cancel the General provident fund (Civil)(Refund-Advance) fee from my current monthly salary.

2. How it generates- In GPF Advance Screen the accounts office entry his GPF advance deduction starts date wrong

3. Solution- I called the respected person and told him to discuss his problem to the accounts office

4. Is there any need for capacity development- No

5. Pay Point- CAFO Fisheries and Livestock