

## Implementation Support - Support #3837

**when submit monthly bill, it shows pin code sent to registered mobile number but no sms received at all**

04/21/2020 11:07 AM - Evan Sharif

<b>Status:</b>	New	<b>Start date:</b>	04/21/2020
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Evan Sharif	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Description</b> 1. Description of problems:No pin code sms received in mobile 2. How it generates: When officer presses 'Submit' button 3. Solution : The telitalk number was blocked in employees sms option. After unblocking the number problem solved 4. How can development intervention help: 5. Is there any need for capacity development : 6. Pay Point: CAO Home 7. Comments if any:Call # 75927			