# Implementation Support - Feature #3709

# Month Close Problem (March-2020) at DCA Rangpur

04/16/2020 12:19 PM - Mossanna Argon

Status: Start date: New 04/16/2020 **Priority:** Urgent Due date: % Done: Assignee: Mossanna Argon 0% Category: **Estimated time:** 0.00 hour Target version: Spent time: 0.00 hour

### Description

Description of problems: Month close problem (March-2020) at DCA Rangpur.

How it generates : press Month close button, UNPOSTED DATA REMAINS FOR THE SELECTED FISCAL\_PERIOD AND PAY POINT, cannot close

Solution: when took unposted report, its shows staff paybill in batch, there is no token generated. one temporary solution is concern ddo cancel bill in bill submission menu.

Is there any need for development intervention? : yes. Accounts office need to authority or access the cancel the save bill in month close time.

Is there any need for capacity development ?:

Pay Point : DCA Rangpur

Comments if any.

### History

#### #1 - 04/16/2020 12:19 PM - Mossanna Argon

- File document(1).pdf added

#### **Files**

document(1).pdf 37.3 KB 04/16/2020 Mossanna Argon

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