Implementation Support - Support #3566

Approved bill cancellation problem at DCA Khulna

04/13/2020 12:04 PM - Mossanna Argon

Status:	New	Start date:	04/13/2020
Priority:	Urgent	Due date:	
Assignee:	Mossanna Argon	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

1. Description of problems : Approved bill cancellation problem at DCA Khulna: token number : 126596
2. How it generates : Approved bill cancellation menu. after fill all information and click cancel bill button then shows error.
3. Solution : informed to shakib vai.........(User ID: sahaalam pw: Bijoypur46)
4. Is there any need for development intervention? :
5. Is there any need for capacity development ?:
6. Pay Point : DCA Khulna
6. Comments if any.

History

#1 - 04/13/2020 05:35 PM - Shakib Ibn Daud

- Dev Issue Found:
  1. Document Line unstable state regarding debit credit.
  2. Audit trail found invalid status (bill entered ->bill approved->bill entered-> unapp bill canceled -> bill entered)
  probable sp "A_BILL_OTHERS_SAVE", also Version no to be checked at every process.
  bill id(24137723)

**Please check now